Contacts



Reach Customer Service at 866,698,2231

We specialise in giving you the personal, hands-on support that you need. When you call our toll-free number, you always get a live person—not voicemail or a series of menus. Every step of our process is carefully handled by real people with a working knowledge of media products and the special needs of libraries.

Directory

For General Questions or Website Inquiries
Contact Customer Service
866.698.2231
info@cvsmidwesttapes.ca

To Sign Up For OCLC MARC Records Contact Ashley Swick aswick@cvsmidwesttapes.ca

To Set Up or Modify Vendor MARC Records or Order Tags; or for Questions Regarding Your ILS

Contact Randy Selhorst. rselhorst@cvsmidwesttapes.ca

For Questions Regarding VIP or Processing Contact PJ Skiba pskiba@cvsmidwesttapes.ca

Customer Service



Kelly White
Customer Service Manager
kwhite@cvsmidwesttapes.ca



Christine Garrow
Representative
cgarrow@cvsmidwesttapes.ca



Karlis Krisjanis Representative kjkrisjanis@cvsmidwesttapes.ca



Sara Barnett Representative <u>sbarnett@cvsmidwesttapes.ca</u>



Laura Peitz Representative <u>Ipeitz@cvsmidwesttapes.ca</u>

Workflow Solutions



P.J. Skiba Processing Manager pskiba@cvsmidwesttapes.ca



Rebecca Dick Processing Coordinator rdick@cvsmidwesttapes.ca



Ashley Swick
Cataloguing and
Processing Coordinator
aswick@cvsmidwesttapes.ca



Kimberlee Williams Processing Coordinator kwilliams@cvsmidwesttapes.ca



Jennifer Nowak
Processing Coordinator
jnowak@cvsmidwesttapes.ca



Christy Smith
Processing Coordinator
csmith@cvsmidwesttapes.ca



Alexis Johnson
Processing Coordinator
ajohnson@cvsmidwesttapes.ca



James Gonzalez Processing Coordinator jgonzalez@cvsmidwesttapes.ca

ILS Coordination



Randy Selhorst
ILS Coordinator
Acquisition Automation
Coordinator
rselhorst@cvsmidwesttapes.ca



Jamie Beard Developer-EDI Services <u>jbeard@cvsmidwesttapes.ca</u>



Marin Lindsay
ILS Integration Specialist
9xx/EDI Setup
mlindsay@cvsmidwesttapes.ca

Customised Standing Orders



Erica Messinger Audiobooks Customised Standing Order Coordinator emessinger@cvsmidwesttapes.ca



Amanda Adkins
DVD Customised Standing
Order Coordinator
aadkins@cvsmidwesttapes.ca



Karan Davey
Music Customised Standing
Order Coordinator
kdavey@cvsmidwesttapes.ca



Chris Shope
Marketing Specialist
cshope@cvsmidwesttapes.ca

Sales



Douglas Atkinson National Sales Manager-Canada datkinson@cvsmidwesttapes.ca



David Narciso
Account Executive
dnarciso@cvsmidwesttapes.ca



Stephanie Narciso Account Executive snarciso@cvsmidwesttapes.ca



Leon Joulakian Collection Development Analyst ljoulakian@cvsmidwesttapes.ca